



**CAPABILITY STATEMENT
VIVI'S CLEANING SERVICES PTY LTD YOUR
TRUSTED PARTNER IN CLEAN SPACES**

INTRODUCTION

WELCOME TO VIVI'S CLEANING SERVICES — A PROUDLY AUSTRALIAN-OWNED COMPANY COMMITTED TO DELIVERING EXCEPTIONAL CLEANING SOLUTIONS WITH INTEGRITY, RELIABILITY, AND CARE.

FOUNDED ON SOMERSET REGION, VIVI'S CLEANING SERVICES HAS GROWN THROUGH WORD-OF-MOUTH AND CLIENT TRUST, SERVICING A DIVERSE RANGE OF BUSINESSES ACROSS QUEENSLAND AND BEYOND. OUR MISSION IS SIMPLE: TO CREATE HEALTHIER, SAFER, AND MORE INVITING ENVIRONMENTS FOR OUR CLIENTS, THEIR TEAMS, AND THEIR CUSTOMERS.

WE COMBINE HANDS-ON EXPERIENCE WITH MODERN CLEANING PRACTICES TO ENSURE EVERY SPACE WE TOUCH REFLECTS THE HIGHEST STANDARDS OF CLEANLINESS AND PROFESSIONALISM



OUR SERVICES

WE OFFER FLEXIBLE, HIGH-QUALITY CLEANING SERVICES TAILORED TO YOUR INDUSTRY, SCHEDULE, AND SITE REQUIREMENTS. OUR TEAM IS TRAINED, CERTIFIED, AND PASSIONATE ABOUT DELIVERING RESULTS THAT EXCEED EXPECTATIONS.

CORE SERVICES INCLUDE:

- COMMERCIAL OFFICE CLEANING
- CARPET & UPHOLSTERY CARE
- WINDOW & GLASS CLEANING
- PRESSURE WASHING
- SANITATION & HIGH-TOUCHPOINT CLEANING
- MEDICAL & ALLIED HEALTH CLEANING
- END-OF-LEASE & DEEP CLEANS
- AMENITIES SUPPLY & RESTOCKING
- FLOOR BUFFING & MACHINE SCRUBBING

ALL SERVICES ARE DELIVERED WITH A STRONG FOCUS ON WORKPLACE HEALTH & SAFETY AND ENVIRONMENTAL RESPONSIBILITY.



INDUSTRIES WE SERVE

WE PROUDLY SUPPORT CLIENTS ACROSS A WIDE RANGE OF SECTORS:

- CORPORATE OFFICES
- MEDICAL CLINICS & ALLIED HEALTH
- HOSPITALITY VENUES
- GOVERNMENT & COMMUNITY FACILITIES
- GYMS & LEISURE CENTRES
- RESIDENTIAL COMPLEXES
- REAL ESTATE & PROPERTY MANAGEMENT

OUR APPROACH

VALUES WE BELIEVE IN BUILDING LONG-TERM RELATIONSHIPS THROUGH TRANSPARENCY, CONSISTENCY, AND CARE. OUR CLIENTS ARE MORE THAN CONTRACTS — THEY'RE PARTNERS.

EXPERTISE OUR TEAM IS PROFESSIONALLY TRAINED, WHS-COMPLIANT, AND EQUIPPED WITH LOW-NOISE, WATER-EFFICIENT MACHINERY TO MINIMISE DISRUPTION AND MAXIMISE RESULTS.

ACCOUNTABILITY WE USE GEO-TRACKED ATTENDANCE SYSTEMS, CLIENT FEEDBACK PORTALS, AND REGULAR SITE AUDITS TO ENSURE EVERY JOB MEETS OUR HIGH STANDARDS.

SUSTAINABILITY WE PRIORITISE ECO-FRIENDLY PRODUCTS AND PRACTICES TO PROTECT BOTH PEOPLE AND THE PLANET.



OUR QUALITY MANAGEMENT SYSTEM IS DOCUMENTED AND ALIGNED TO ISO 9001 PRINCIPLES. FORMAL CERTIFICATION IS NOT YET IN PLACE, BUT OUR PROCESSES FOLLOW THE SAME STRUCTURE AND ARE SUBJECT TO INTERNAL AUDITS

SERVICE LOCATIONS

WE CURRENTLY SERVICE CLIENTS ACROSS:
GOLD COAST
BRISBANE
EXPANDING INTO SUNSHINE COAST

CONTACT US

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